

Tech Support

Technical Support is a service which provides technical assistance to users in the Educator system. A service representative from Ucompass Educator will answer any technical issues that you have with the Educator system.

To submit a technical support ticket -

- Click on the '**Tech Support**' link in your left navigation panel.



- You can submit a new tech support question using the form that is displayed in this [page](#).

Open New Support Case

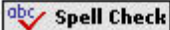
Nature of problem:

Problem with course content

Problem with course directions or instructions

Problem with the Educator System

Your Problem:

 **Spell Check**

Your case will be resolved via e-mail with correspondence sent to:

occtrainer@occ.ucompass.com

- The default return address will be your Educator e-mail address, but you can change this to any other e-mail address of your preference.

Helpful Tip: Please do not submit course content related questions on the tech support link. You will be redirected to your instructor for any course content related questions.